## How to Download the QR Reader

All ASU Students are strongly encourage to set up more than one verification method. Please consider setting up Microsoft Authenticator app for your secondary verification method. It's the easiest verification method to use, and a way to avoid text or call charges. As shown below, a unique QR code is provided for each student to scan on their mobile devices. The instructions to download and use the QR Reader for both an Apple and Android devices are listed below.

\*\*Below is an example of what you will see during the set-up.



iOs Instructions (Apple Users)	Android Instructions
To scan QR codes on iPhone and iPad, it's a	1. Open the Play Store on your Android device.
matter of opening your camera and pointing.	2. Type QR code reader into the search box and
1. Launch the Camera app on your device.	tap the search button.
2. Point it at the QR code you want to scan.	3. Tap <i>QR Code Reader</i> developed by Scan.
3. Look for the notification banner at the top of	4. Tap <i>Install</i> .
the screen — this is the data stored in the QR	5. Tap <i>Accept</i> .
code.	6. Open QR Code Reader.
	7. Line up the QR code in the camera frame.
	8. Tap <b>OK</b> to confirm.

ASU Students that continue to experience log-in issues or need additional assistance, please come to the ITS Helpdesk, call or email with the information below.

**ITS Helpdesk Number:** 229.500.4357

West Campus Location: Technology Building, rm. 139

East Campus Location: James Pendergrast Library, 1st Floor 105

ITS Helpdesk Email: <u>helpdesk@asurams.edu</u>

All questions or concerns should be directed to the ASU ITS Helpdesk at 229.500.4357